

Terms and Conditions

Individuals purchasing refurbished computers from Wanneroo Community Men's Shed (WCMS) must agree to the following conditions: -

1. Computers can only be purchased by Western Australian residents who hold a current CENTRELINK BENEFITS CARD (Health Care, Age & Veterans Cards, and equivalent cards).
2. Buyers must be over the age of 18 years. Those under 18 years of age may get a parent or guardian to purchase a computer on their behalf.
3. WCMS volunteers can perform only cursory electrical checks as to the safety and reliability of the equipment we provide. WCMS cannot take responsibility for damage, injury or data loss as a result of the misuse or malfunction of equipment. It is recommended that buyers have equipment tested by a qualified electrician.
4. **Warranty and Support:** Australian Consumer Law ensures a warranty for second-hand goods. So if your Men's Shed computer fails within three months of purchase, we will repair or replace it without cost to you. But we reserve the right to charge for repairs if the computer is outside the warranty period or if the damage is caused by customer misuse.
 - We will only repair computers we have sold.
 - We do not provide software support for computers we sell.
5. Customers may not sell a refurbished computer within twelve months of purchase. Customers may only purchase one computer every twelve months.

Organisations purchasing refurbished computers from Wanneroo Community Men's Shed (WCMS) must agree to the following conditions: -

- a. The organisation must provide documents to establish that it is a Not-for-profit incorporated body eligible for registration as a Charitable Organisation. The documents required are listed on the Application Form for Organisations. If unsure, consult Men's Shed staff.
- b. The computer or computers must be used by members of the organisation for the business of the organisation and not solely for the personal use of members.
- c. Items 3, 4, 5 and 6 above also apply to organisations.

All customers, whether individuals or members of organisations, must accept the additional conditions on the following page.

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Customers must accept the Microsoft software license (copy available on our website ([Microsoft Software Licence](#)) and agree to abide by the following specific terms: -

- **Storage:** The operating system software and updates use significant storage space; user's storage capacity will be less. For additional information see <https://www.microsoft.com/en-us/windows/windows-10-specifications>.
- **Graphics:** Graphics processor supports DirectX 9. Some games and programs may require DirectX 10/11/12 or higher for superior performance and graphics. For additional information see: <https://www.microsoft.com/en-us/windows/windows-10-specifications>.
- **Limited support in Iran:** Some features and functionality of Windows that are dependent on electronic transactions may not be supported in Iran. Examples include, but are not limited to, apps & games and Xbox Music & Video purchases available in the Microsoft Store within Windows.
- **Updates:** Windows 10 is automatically updated, which is always enabled. ISP fees may apply. Additional storage and/or hardware requirements may apply over time for updates. See <https://www.microsoft.com/en-us/windows/windows-10-specifications> for more details.
- **Cortana:** Cortana available in select countries; experience may vary by device.
- **Skype:** Skype Translator requires Skype for Windows Desktop. See <https://support.skype.com/en/faq/FA34543/what-languages-are-available-in-skype-translator> for supported languages.
- **Hardware Components:** Some Windows 10 features - such as Windows Ink, Windows Hello, Cortana with voice, support for 5-point touch, USB peripheral support - require advanced hardware. Check oem.com/[insert pagename] for details.